



Compassion in care
+ Ten years on

 pearsonanderson.co.uk

Compassion in care + Ten years on

Our health care services are centered around the fundamental human need of love and care.

PEARSON
ANDERSON





Having been taught about compassion, love and care from a young age, Amit has embarked on the journey of building a brand that is compassionate and caring.

Pearson Anderson was founded in 2009 by CEO Amit Kainth, who came from a banking background.

Amit has a network of his family who owns care homes across the UK who helped him set up the staffing employment agency.

Having been taught about compassion, love and care from a young age, Amit's passion to improve the quality given in the care industry became a new motive to embark the journey of building a household brand that everyone recognises for quality.

PEARSON
ANDERSON



Compassion in care
Ten years on

pearsonanderson.co.uk

CORE VALUES OF PEARSON ANDERSON:



Patients are at the heart of everything we do 



MISSION - To be in the top 10 leading care providers in the UK.

P
Loy
Commi
Compass
Fe
Nurse
Quali
Satisfaction
Family
Integr
Empower
Re
Trust



Who we work with

Pearson Anderson operate nationwide and supply support workers and RGN's/RMN's to the following clients:

In 2016 we were awarded the National framework agreement to supply over 1000 trusts nationwide.

Pearson Anderson supply a vast range of units varying from nursing/residential homes, NHS, private hospitals, housing associations, charity trusts to small independents across the UK.



Geographical locations

LEICESTER
BIRMINGHAM
LONDON
SOUTH EAST
STOKE
NORTHAMPTON
MAIDSTONE
FROME
LINCOLN
DERBY
PURLEY



Pearson Anderson

Recruitment process

We train all Pearson Anderson staff to ensure all support workers/Nurses go through rigorous compliance and training to make sure top-quality care is given to all clients.

We have an ethos in the company to certify that our employees look after the clients as if they were their own family members.

The process we go through for recruitment is to make sure we have the following in place before any member of staff goes onto an assignment:

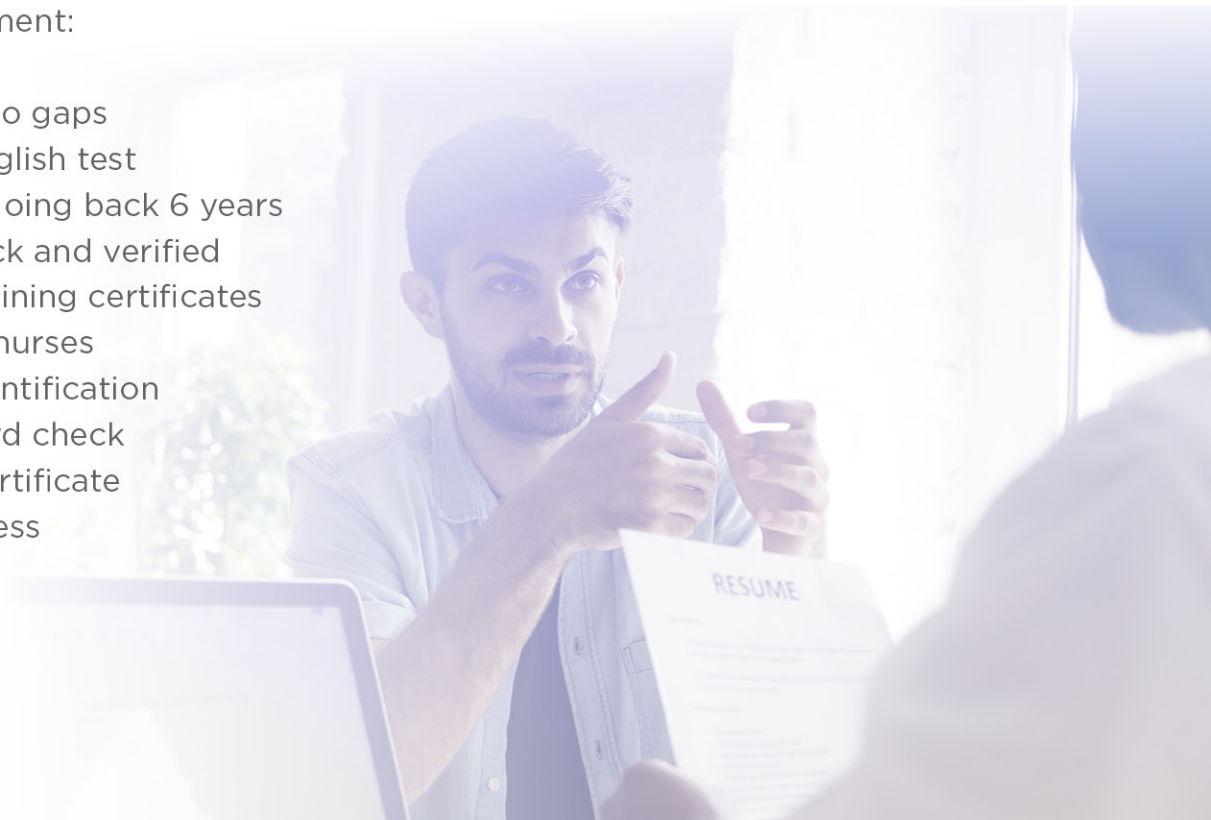
- Full CV with no gaps
- Maths and English test
- 2 references going back 6 years
- NMC PIN check and verified
- Up to date training certificates
- Diplomas for nurses
- 2 forms of Identification
- Criminal record check
- Fit to work certificate
- Proof of address
- Bank details

Training for all

Pearson Anderson staff

We ensure all members of staff are trained by our in-house trainers thoroughly on both theory and practical in all of the below modules:

- Understand your role
- Your personal development
- Duty of care
- Equality and Diversity
- Fluids and Nutrition
- Work in a person-centred way
- Communication
- Privacy and dignity
- Awareness of mental health, dementia and learning disabilities
- Safeguarding adults
- Safeguarding children
- Basic life support
- Health and safety
- Handling information
- Infection prevention and control





MAPA – Management of actual or potential aggression

We have our own dedicated MAPA trainers who train our support workers through an intensive 5-day training programme to cover the following:



The Crisis Development ModelSM

Learn the definitions of crisis development behaviour levels and match behaviour levels with the corresponding staff attitude and approach.

Non-Verbal Communication

Explore how body position, posture, touch, and personal space impact others.

Paraverbal Communication

Examine how the way you say what you say can influence how someone perceives your message.

Verbal Intervention

Match verbal behaviours with appropriate verbal responses and learn more about the practice of limit setting and empathic listening.

Precipitating Factors, Rational Detachment, Integrated Experience

What are the underlying factors that precipitate escalating behaviour? Explore how your attitudes and actions can influence a person in crisis.

Staff Fear and Anxiety

Examine ways to cope with fear and anxiety, focusing on how to stimulate positive and productive responses during crisis situations.

Decision Making

Using the Decision-Making Matrix, organise your thinking about the risks of different behaviours. Explore key professional and legal issues and learn critical analysis and rational reasoning to make appropriate decisions about how to respond.

Physical Interventions — Disengagement Skills

Equip yourself with skills to respond to strikes and grabs in low-, medium- and high-risk behaviour situations.

Physical Interventions — Holding Skills

Understand the risks of restraint use. Explore progressive team responses to physical risk behaviours, and essential methods for discontinuing restraint use as soon as possible.

Post-Crisis

Learn how to develop and implement a framework for debriefing, recording and reporting, and establishing Therapeutic Rapport to prevent future crises and improve staff interventions.

Retention & Relationship Management

Customer relationship management CRM is important in running a successful business.

The better the relationship management, the easier it is to conduct business and generate revenue by using technology to improve CRM makes good business sense.

- We have dedicated account managers who are available 24/7 to help and assist with all needs for clients and workers
- We ensure regular contact is made with Candidates to iron out any issues, quickly and effectively
- We ensure regular contact is made with Unit managers to track any progression needed for workers
- Our SLA that we endure to is to make sure that any further training needed for any worker is carried out within 48 hours.
- If the query or problem is not handled within 48 hours, then it is passed over to senior management who then have a further 3 working days to rectify the issue.



Our Services

- We supply temporary staffing solutions to units across the UK
- We also supply permanent staffing solutions to our clients for a one-off fixed fee
- Having offices in India, Philippines and Africa we supply nurses from overseas to the NHS and Private sector
- We supply MAPA trained workers to mental health units across the UK
- We supply contract workers on a mid to long term basis at reduced rates for units in remote locations
- Due to the size of Pearson Anderson we have the resource to offer our clients on site recruitment which is tailored to the needs of the unit.
- The unit will have dedicated account managers and onsite resources which is manned 24 hours a day



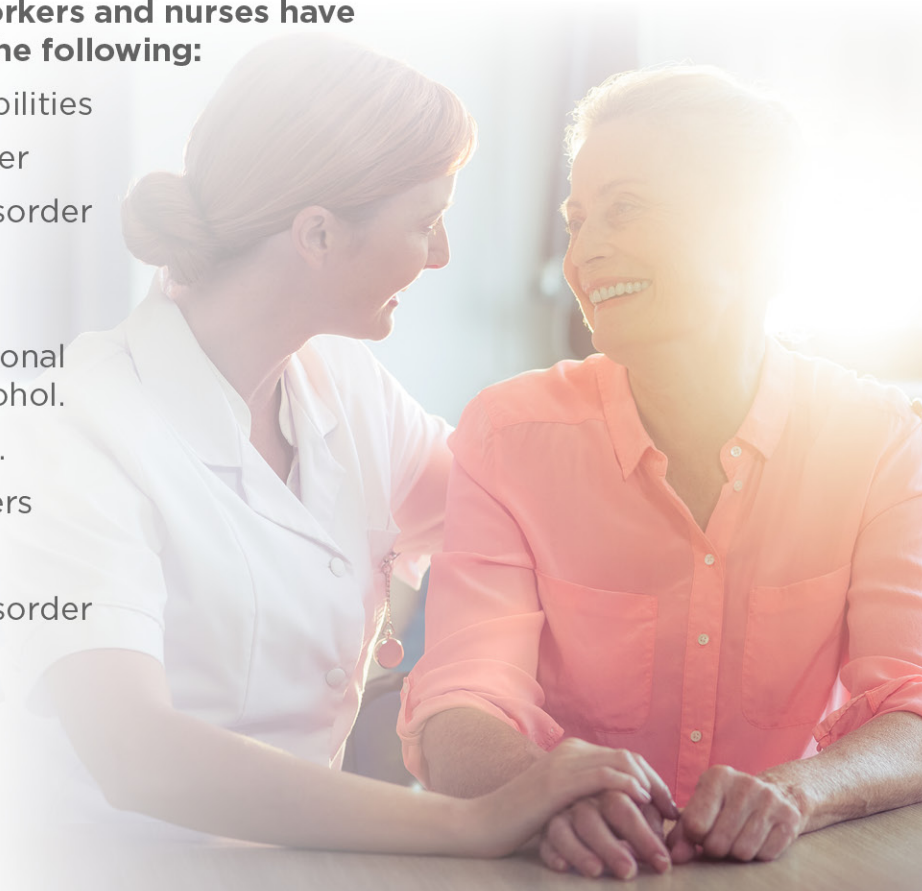
Mental health

Pearson Anderson specialise in different areas of mental health and have worked with many mental health trusts and people like Mencap and Lifeways and other specialist units.

We work with Housing associations, community hospitals and complex need units, supplying support workers and nurses.

Our support workers and nurses have specialised in the following:

- Learning Disabilities
- Bipolar disorder
- Personality disorder
- Anxiety and depression
- Drugs recreational drugs and alcohol.
- Schizophrenia.
- Eating disorders
- Self-harm
- Personality disorder
- Phobias



Compassion, love & care

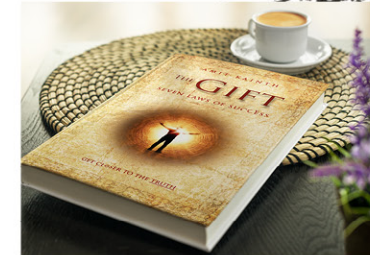
Our Values

Amit Kainth the author of the Gift – 7 Laws of success drives his beliefs and values into all his employees for them to spread the message of the Gift.

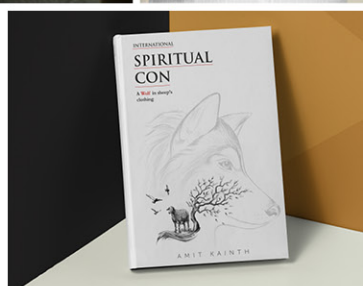
Amit believes we cannot change the world but we can change ourselves and act like role models for the world to see.

Amit teaches us daily core values such as:

- Appreciation, to thank God for what we have
- To meditate and reflect on the abundance that the divine has given us
- To do selfless service and help the community
- To flow positivity
- To flow our money to charity where it is needed
- To reduce the amount of negative outward actions, stop gossiping, ill commenting known as karma
- To stay around positive people who will motivate and boost us
- To be honest in all actions
- To forgive others and let go of the past allowing us to move forward




Amit Kainth
discover your 'A' game



AMIT KAINTH
THE GIFT
SEVEN LAWS OF SUCCESS

BBC WM
95.6 FM

Leicester Mercury

Recruiter

BIRMINGHAM POST

INFINITY HOUSE
MAGAZINE

BBC RADIO
ASIAN NETWORK

EVA-FM

THE LONDON BOOK FAIR

ASIAN NEWS

SABRAS RADIO

BBC LONDON
94.9 FM

amburadio

asian world

5th Channel

TM

ASIAN

COMPANION

Compassion, love & care

t: 0116 2855 200
e: info@pearsonanderson.co.uk

 **[pearsonanderson.co.uk](https://www.pearsonanderson.co.uk)**